



Here are some useful housing resources for any question that you may have, whether you are a landlord or a student tenant!



### Off Campus Housing

**Fennell G08**  
**Phone: 905.575.2262**  
**Fax: 905.575.2264**

**IAHS 105**  
**Phone: 905.540.4247 Ext 26710**

**STARRT A121**  
**Phone: 905.575.2537**

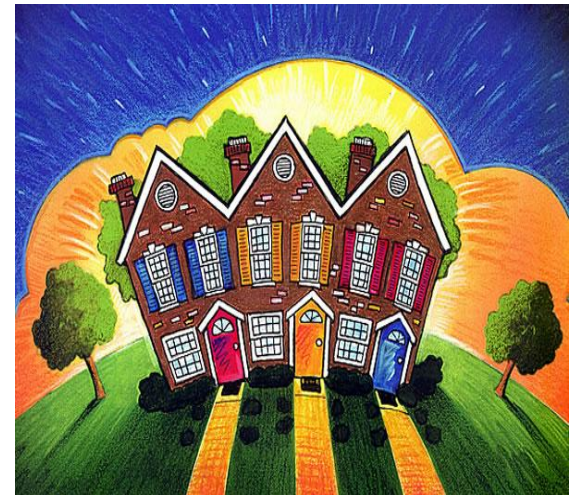
**Brantford B101**  
**Phone: 519.758.6022**



<http://housing.mohawkcollege.ca>

## HOUSING RESOURCES

**For Landlords & Tenants**



**Off Campus Housing Student Life**

**[housing.mohawkcollege.ca](http://housing.mohawkcollege.ca)**  
**Phone: 905.575.2262**  
**E-mail: [housing@mohawkcollege.ca](mailto:housing@mohawkcollege.ca)**

# Extra Resources To Help YOU Out!

## City of Hamilton – Eviction Prevention Policy

This Eviction Prevention Policy is to help ensure that the most vulnerable in our community have the basic services they need to maintain and improve their quality of life and increase their self reliance. CityHousing Hamilton will make every effort to prevent tenants from losing their housing due to economic reasons.

### ***On the Web:***

<http://www.myhamilton.ca/NR/rdonlyres/DD4A5830-54EA-4ECC-9DDD-3125D9DA2D2A/0/EvictionPreventionPolicy.pdf>

## Landlord Tenant Board

The Landlord and Tenant Board's role is to provide information about the *Residential Tenancies Act* (RTA) and to resolve disputes between most residential landlords and tenants.

**Phone:** 1-888-332-3234

### ***On the Web:***

<http://www.ltb.gov.on.ca/en/index.htm>

## Maintenance and Property Standards

Concerns about the safety or maintenance of the building in which you live, contact: City of Hamilton, Building & Licensing Division

**Phone:** 905-546-2720

**Email:** [building@hamilton.ca](mailto:building@hamilton.ca)

## Public Health Services

Health concerns related to your property (e.g. smoking, vermin, cockroaches, etc.) contact: City of Hamilton, Public Health Services

**Phone:** 905-546-3500

**Email:** [publichealth@hamilton.ca](mailto:publichealth@hamilton.ca)

## Home Management – City of Hamilton

A program promoting independence by teaching life skills, and offering support to individuals, families and groups. It offers a free service that is custom designed by each worker to meet the unique needs of each person and group.

**Phone:** 905-546-2424 ext. 4804

## By-Laws

The City of Hamilton Clerk's Office maintains an index of all By-laws passed by City Council. The Municipal Law Enforcement (MLE) section enforces over 50 by-laws. Municipal Law Enforcement Officers investigate complaints received from the public about alleged violations of various municipal by-laws.

**Address:** 77 James Street North (Main Floor, Suite #250)

**Phone:** 905-546-2782

**Email:** [mle@hamilton.ca](mailto:mle@hamilton.ca)

**Hours:** Monday - Friday: 8:30am - 4:30pm

### ***On the Web:***

<http://www.hamilton.ca/CityServices/BylawandEnforcement/>

## Housing Help Centre

For information and referrals on Landlord and Tenant matters to persons with low incomes or special needs.

**Address:** 210 Napier Street, Hamilton

**Phone:** 905-526-8100

**Email:** [info@housinghelpcentre.ca](mailto:info@housinghelpcentre.ca)

**On the Web:** [www.housinghelpcentre.ca](http://www.housinghelpcentre.ca)

## The Hamilton Tenant Helpline

Basic information about tenants' rights, referrals to community resources, copies of print and video resources and information on hosting tenant education workshops.

**Phone:** 905-526-9119

**Hours:** Mon-Fri 9am-4pm

## Settlement and Integration Services (SISO)

A community based organization which serves immigrant and refugee communities in Hamilton and advocates/asserts/supports the right of all people to fully participate in the social, economic and cultural life of society.

**Address:** 360 James Street North (lower)

**Phone:** 905-527-7476

## Ontario Tenants Rights

The Ontario Tenants Rights website provides a guide to Ontario's Landlord and Tenant Act, the Residential Tenancies Act, tenants' rights, social justice, and rental housing issues. Please note this website is for information purposes only and should not be considered legal advice.

### ***On the Web:***

<http://www.ontariotenants.ca/>

## Legal Clinics

Hamilton's Community Legal Clinics provides legal services regarding landlord and tenant matters.

### ***On the Web:***

<http://www.hamiltonjustice.ca/>

## Dundurn Community Legal Services

**Address:** Jackson Square, Plaza Level  
110 King Street West, Hamilton

**Phone:** 905-527-4572

## McQuesten Legal & Community Services

**Address:** 1440 Main Street East, Hamilton

**Phone:** 905-545-0442

## Hamilton Mountain Legal and Community Services

**Address:** Fenworth Place  
550 Fennell Avenue East  
Hamilton, L8V 4S9

**Phone:** 905-575-9590