

Department	Campus / Room Number	Telephone	E-mail/Website
Aboriginal Student Services	Brantford Fennell / Room i127	519.759.7200, ext. 7147 905.575.1212, ext. 3118	native@mohawkcollege.ca
Admissions	Fennell / C112	905.575.2000	ask@mohawkcollege.ca
Assessments for Success	Fennell / i102	905.575.2042	mohawkcollege.ca/succeed/ea assessment@mohawkcollege.ca
Alumni	Fennell / Alumni House	905.575.2258	alumni@mohawkcollege.ca
Athletics/Student's Athletic Committee (SAC)	Fennell / C024 Brantford / D201A IAHS / 105 STARRT / A121	905.575.2075 519.759.7128 905.540.4247, ext. 26411 905.575.1212, ext. 5005	http://athletics.mohawkcollege.ca bernetta.scime@mohawkcollege.ca
Awards and Scholarships	Fennell C068	905.575.2066	awards.mohawkcollege.ca
Bookstore	Fennell / F109 Brantford / A121 IAHS / 1F1 STARRT / A109	905.575.2070 519.758.6026 905.540.4247, ext. 22288 905.575.1212, ext. 5033	http://mohawk.bookware3000.ca http://mohawk.bookware3000.ca http://titles.mcmaster.ca http://mohawk.bookware3000.ca
Campus Student Employment	Fennell / F111	905.575.1212, ext. 3338	csep@mohawkcollege.ca
Communications Centre	Fennell / i102 Brantford / Library STARRT / Library IAHS / Library	905.575.1212, ext. 3739	communications.centre@mohawkcollege.ca proofreading@mohawkcollege.ca
Counselling Services/Disability Services	Fennell / C117 Brantford / A102 STARRT / A111 IAHS / 303	905.575.2211 519.758.6014 905.575.5019 905.540.4247, ext. 26751	counselling@mohawkcollege.ca disability@mohawkcollege.ca www.mohawkcollege.ca/dept/stdev/Disability
Financial Aid and Awards	Fennell / C068 Brantford / A102 STARRT / A111 IAHS / 121	905.575.2133 519.758.6014 905.575.1212, ext. 5062 905.540.4247, ext. 26352 or 26354	financialaid@mohawkcollege.ca awards@mohawkcollege.ca awards.mohawkcollege.ca
Health Services	Fennell / C109 IAHS / 303	905.575.2084 905.540.4247, ext. 26750	fennellhealthservices@mohawkcollege.ca iahshealthservices@mohawkcollege.ca
Help Desk - Mocomotion	Fennell / C122	905.575.2199	helpdesk@mohawkcollege.ca
International Education	Fennell / J107	905.575.2254	intered@mohawkcollege.ca
Job Centre	Fennell / i110	905.575.2167	jobcentre@mohawkcollege.ca
Library @ Mohawk	Fennell / C102 e-Library (Fennell)/ i Wing IAHS / A104 Brantford / B102 STARRT / A122	905.575.2077 905.575.2244 905.540.4247, ext. 20835 519.758.6019 905.575.1212, ext. 5001	http://brain.mohawkcollege.ca
Math Learning Centre	Fennell / J137	905.575.2357	
Peer Tutor Services	Fennell / Library, 2nd floor Brantford / B101 STARRT / A121 IAHS / 303	905.575.1212, ext. 3939 519.758.6022 905.575.1212, ext. 5005 905.540.4247, ext. 26710	peer.tutor@mohawkcollege.ca
Registration Centre • student cards (Fennell) • fee payments	Fennell / C066 Brantford / A102 STARRT / A111 IAHS / 121	905.575.2000, Fax: 905.575.2392 519.758.6014 905.575.2507 905.540.4247, ext. 26354	ask@mohawkcollege.ca
Residence	Fennell	905.385.3200 905.575.1212, ext. 4000	http://residence.theplace2be.ca mohawk@stayrcc.com
Student Life • Student ID Cards	Fennell / F111 Brantford / B101 STARRT / A121 IAHS / 105	905.575.2081 519.758.6022/6047 905.575.1212, ext. 5005 905.540.4247, ext. 26710	http://studentlife.mohawkcollege.ca
Walk Smart	Fennell / F114	905.575.2263	http://mccases.mohawkcollege.ca

Parent & Family Orientation Guide

Welcome to Mohawk College!

There are many new challenges that accompany the transition to college; for parents, families and students alike. This guidebook is a resource to assist you to support and mentor your student's academic, personal and professional success.

If you want more information about a topic in this guide, please refer to the website links and contact information enclosed. Mohawk College offers many resources to our students. If you are unsure about where to begin, call Student Life at 905-575-2081 or 519-758-6022, and we'll be happy to answer your questions or direct you to the best person or place for assistance.



Frequently Asked Questions

What Advice should I give my student?

One of the best ways to guarantee success in college is to always attend classes. If a student has to miss a class, they should make sure they have a network in place, so they can get the notes or work they have missed from that class.

Also, the college offers many services to help and encourage students to succeed during and after their schooling. A great resource for students to find out more information about services and contacts is the On TRAK Student Handbook. Students will be receiving their free copy at Orientation or by picking it up at Student Life.

Where would I find more information about my student's specific program of study?

Mohawk College's website has a wealth of information about specific programs. You can also pick up a Full-time Course Calendar at the Registration Centre at your campus or order one through the Mohawk College website.

To request a specific program brochure, contact Admissions at: 905-575-6014, or email admissions@mohawkcollege.ca

What can we do if our student is struggling in class?

Student Success Advisors are available to serve as first responders for students facing challenges in their courses and issues outside of the classroom. Working closely with students, faculty, Associate Deans and service areas, advisors will make referrals to Mohawk counsellors; Disability Services case managers, class advisors and coordinators, peer tutors and other staff.

Student Success Advisors will help students follow through on their individual learning plans and answer any questions students may have about courses, programs, Schools, and services at Mohawk.

For more information, please visit the Student Success Advisor website:
www.mohawkcollege.ca/dept/stdev/success/SSA.html

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Important Information

Weeks of Welcome/Orientation

Student Services, in partnership with student associations, academic and other service areas, join together to welcome and support students. Students will learn more about their program and career choice, have an opportunity to meet their fellow classmates and professors, and discover college services and facilities.

For more information and schedules please refer to the Welcome Guide or visit the website at: <http://orientation.mohawkcollege.ca>

Residence – Fennell Campus

The Mohawk student residence accommodates 342 students in suites featuring two private bedrooms with a double bed in each room, a private kitchenette with full size fridge, microwave and sink, and full three-piece bath. Other conveniences include telephone service with voicemail and free local calls, cable television in each bedroom and limited internet access. Utilities are included in residence fees. Residence students enjoy a free membership to the Fitness Centre.

For details and prices, visit: <http://residence.theplace2be.ca> or phone 905-385-3200

Off-Campus Housing

Up-to-date computerized printouts, online services and useful tips for living are available to all students throughout the year in Student Life offices. Housing listings are also available at: <http://housing.mohawkcollege.ca>

Transportation Information

Public Transit Information

Student Life offices supply HSR (Hamilton transit), GO Transit, Brant Transit, and VIA Rail schedules. IAHS full-time course students now have an HSR U-Pass included in their fees. This pass allows them to have unlimited rides throughout the school term. Regular HSR bus passes and tickets are sold at the Campus Den at the Fennell campus, as well as variety stores around the city.

Mohawk College Shuttle Bus

The college offers a daily (Monday – Friday) shuttle service between the Brantford, Fennell and STARRT campuses. The Shuttle schedule is based on postsecondary academic timetables and is subject to change.

For more information contact Student Life, or visit the Student Life website: <http://studentlife.mohawkcollege.ca>

Student Insurance Plan

The Mohawk Students' Association has a formal health plan that assists in medical expenses that fall outside of O.H.I.P coverage, such as prescription drugs. The health plan is provided to all full-time Mohawk College students. For more information visit: www.mohawkstudents.ca

Safety on Campus

Safety information is included in the On Trak Student Handbook. For more information about safety on your student's specific campus, please visit: www.mohawkcollege.ca/dept/ohas/emergenc.html

Financial Assistance

OSAP (Ontario Student Assistant Program)

Provincial and federal loans and grants, to help full-time students financially throughout their school term. For more information visit: <http://osap.gov.on.ca>

Emergency Loans

The Mohawk Students' Association provides emergency loans of up to \$150.00 for students who are experiencing financial difficulties and need some emergency finances for books, supplies, car repairs, etc. For more information visit: www.mohawkstudents.ca

Other Financial Assistance

Mohawk also offers over \$5 million in bursaries and grants. For more information visit: mohawkcollege.ca/Discover/FinAsst/scholarBursar.html

Campus Student Employment Program

Students can work on campus in paid positions up to 15 hours per week during their study terms, or 35 hours per week during the summer. Visit: <http://studentlife.mohawkcollege.ca> or drop by a Student Life office.

College Services

Bookstore

Bookstore hours of operation and required textbooks and courseware are listed online. Books must be purchased in person at the appropriate campus. Booklists are updated regularly. For the most up-to-date listings, please check after December 18th.

Fennell, Brantford & Stoney Creek Campuses:

<http://mohawk.bookware3000.ca>

IAHS Campus:

<http://titles.mcmaster.ca/mediashop>

Computer Access Lab

Open Access computer labs are available at all campuses and offer students access to state-of-the-art computing technology for assignments and learning from a variety of computer programs. Mohawk provides free internet access in all computer labs and wireless in designated areas of campus. Students may also print from Open Access Labs by purchasing Mohawk Cash Cards.

Food Services

Mohawk College offers a wide range of food choices across all four campuses to meet students' individual needs. Mohawk College does not offer meal plans. The MSA also offers a food court at Fennell Campus.

ID Cards

The photo Student ID Card is included in tuition fees for all full-time, fee-paying students. There is a replacement fee of \$10.00 for lost or stolen ID cards. A student ID card allows students to access a variety of facilities and services on campus: the library, gym, exams, computer labs, health services and more. Students should carry their ID at all times.

On TRAK Student Handbook/Important Dates

This handbook outlines in detail college resources and important dates, including the Academic Year. Students will receive a free copy at their Orientation. Please visit: <http://studentlife.mohawkcollege.ca>

Health Services

Located at all four campuses, Health Services are available for students. All visits are strictly confidential. There are registered nurses on staff who are available to address health issues on a drop-in basis. Physicians are available by appointment to treat any physical or emotional health issue. For additional information and hours of operation, please visit: www.mohawkcollege.ca/healthservices

Counselling Services

Mohawk's professional counsellors offer a broad range of support services: educational planning, personal counselling, career counselling, academic problem solving and more. Drop in or call for an appointment. For additional information, please visit: www.mohawkcollege.ca/dept/stdev/counselling

Disability Services

Disability Services promotes self-reliance, maximizing potential and encouraging lifelong learning. A full range of services are available for accepted applicants and students who suspect they have a disability or who have documented a disability. For additional information, please visit: www.mohawkcollege.ca/dept/stdev/disability

Peer Tutoring

Students are encouraged to connect with upper year students who successfully completed their course and who understand the challenges a student faces. To arrange a tutor or for more information, visit: www.mohawkcollege.ca/dept/stdev/tutor

Students Rights and Responsibilities Freedom of Information

One of the challenges for Mohawk College, indeed for all postsecondary institutions in Canada, is implementing privacy issues. Student records are strictly protected by Freedom of Information legislation. Even though parents/partners may be paying for tuition fees or helping in a variety of other ways, all college information belongs to the student and may not be released or disclosed without the student's permission. Mohawk College regularly provides students with information they need to make informed decisions.

College Life & You

Parent & Family Transition Tips

- Encourage your student to ask for help when needed
- Be understanding and supportive of your student's college experiences
- Expect a change
- Let your student make choices
- Trust your student
- Don't worry (too much)
- Listen openly, honestly and without judgment
- Send care packages (if away from home)

For more information, please visit our Parent & Family Orientation Website:
<http://orientation.mohawkcollege.ca>