Universal Design for Learning Implementation

Universal Design for Learning (UDL) is meant to be a proactive approach to common and systemic learning barriers. Implementation makes learning more accessible, inclusive, and tractable for all students, while saving faculty time and effort.

Using the tabs to the left (on a computer) or at the bottom (on a mobile device) you will find a number of current UDL implementation ideas and initiatives. More implementation ideas and initiatives will be added to this webpage as they are developed.

UDL Course Assessment

If you are not sure of the UDL elements currently in a course, or to determine where UDL can be added, the UDL Course Assessment offers a great place to start. To access the UDL Course Assessment, please use the link above or the image below.

![UDL Course Assessment](image)

UDL Course Statement

By including a UDL statement on course sites and learning plans, learners will be made aware of what UDL elements have been included in the course, including what options exist for them to gain course content and show what they know.

If you have implemented UDL in a course please copy, paste, and modify the UDL Statement below with the UDL elements that have been included. Once the statement has been customized to a specific course it can be included on
the course site, learning plan, as well as anywhere else you feel students will see it.

**Universal Design for Learning**

This course has been designed using Universal Design for Learning guidelines. The following elements have been incorporated into this course to support greater inclusion and access:

- 100% additional time has been added to quizzes and tests.
- Lecture presentations are offered in advance of class.
- Varied assessment methods throughout the course.
- Course content and resources are available in a variety of formats.
- Multimedia learning resources.
- Closed captioning or a transcript provided for videos.

**Additional Information**

If you are interested in implementing UDL, need support to customize the UDL ideas for your course(s), or have implementation ideas, please connect with Darla Benton Kearney, Universal Design for Learning Curriculum Consultant, in the Centre for Teaching & Learning, at darla.benton@mohawkcollege.ca or extension 3688.
Online Course Layout

An explicit and well organized online course layout allows learners to access course content quickly and easily, with less confusion and frustration. While there is not one ideal course layout that is perfect for every course or everyone, there are some general UDL considerations to apply to online course content to make it easier for learners to access the online learning environment.

Implementation

When designing the functionality and organization of your online course environment, consider:

- Providing navigation instructions.
  o Letting students know how to access course content, what is important, and when it is most relevant makes learners able to access content more effectively. For more information, see the Course Navigation Instructions webpage.

- Providing multiple ways for learners to access key information.
  o Including key information such as assignment due dates, contact information, placement materials, etc. in a few different locations will support students finding the content easily and referring to it often. For example, assignment outlines and rubrics can be posted in the week in which they are issued and/or due, as well as in a separate content folder.

- Matching the learning plan to the online course content headings.
  o Having the learning plan match the content section in the online course, as well as any other sections that offer course dates, allows learners to more easily and quickly reference course materials and assessment information. For example, if the learning plan is divided by week and/or date, the content headings in the online course should also be divided by week and/or date. If the learning plan is divided by module, the online content should match.

- Reflecting on past deliveries of the course, or past course layouts.
  o Reflecting on deliveries through a UDL lens can lead to improvements in course layout. For example, if students had difficulty finding specific content, this would be good information to duplicate elsewhere in the course. Or, if learners missed a particular assessment, organizing the layout to draw more attention to assessment information would be beneficial.
While there is not a single course content layout that is ideal, the following format is one that a number of faculty have found beneficial (subheadings are identified in bold text).

Course Information
This folder may contain:
- **Getting Started** which can include your course navigation instructions
- **Course Requirements**
- **Instructor Information**
- **Course Outline**
- **Learning Plan**
- **Universal Design for Learning**
  - See the UDL Implementation landing page for more information regarding a UDL statement for courses.

Course Content
Ideally, the folders in course content will be identified as they are on the learning plan.

Subheadings in course content may include:
- **Read**
  - **Required**
    - Include required readings for the week and/or lecture notes.
  - **Recommended** or **Supplemental** (if any)
    - Include the additional readings that offer an alternate way of understanding key concepts, or readings that support deepening knowledge.
- **Watch**
  - **Required**
    - Include required videos for the week and/or lecture presentations.
  - **Recommended** or **Supplemental** (if any)
    - Include the additional videos that offer an alternate way of understanding key concepts, or videos that support deepening knowledge.
- **Complete**
  - Include any course activities or lab work that needs to be completed for the week.
  - Include assessment information in this section.
The above format can be modified to meet the needs of individual courses. Some courses may include a separate folder for assignments, readings, lab content, and placement information to support easy access to key resources.

Additional folders could include:

**Assignments**
All assignment information and grading rubrics can be included in one folder to provide students an alternate way to access this key information.

**Readings/Videos/Lectures**
All readings, videos or lectures, identified as they are in the content section and learning plan, are included in one folder to give additional access to this content.

**Recommended Tutorials**
Additional course specific tutorials, or more general options such as those for plagiarism or the online course, can be included in this section to provide students with additional resources to be successful in their studies.

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**Course Navigation Instructions**
Providing learners with explicit information at the start of a course is an ideal way to set course expectations, help students quickly find key information, and offer directions regarding how to proceed through the course.

**Implementation**
The following template suggests headings and content ideas that may guide the development of course navigation instructions.

**Course Introduction**
This section may include:

- An overview of the course and assessment methods
- Course expectations
- A link to the course outline
- A link to the learning plan
- A UDL statement that includes all of the UDL elements used in the course (for a sample UDL statement, please reference the UDL Implementation landing page)
- Any information regarding Accessible Learning Services and obtaining disability related accommodations in the course
Faculty Introduction
This section may include:
- A welcome message, which may be accompanied with a faculty photo or delivered via video
- Faculty contact information, contact preferences, and/or office hours

Accessing Content
This section may include explanations of:
- How the course is laid out (for example by week, by module, or by topic)
- Other sections included (for example Assessments, Additional Resources, etc.)
- What order the content should be accessed (for example first, second, third, etc.)

The information above is meant to provide options to develop course navigation instructions and can be altered to meet the specific needs of a course.

Content Options
UDL works to provide students with options to obtain course content in the way that is the most supportive and beneficial to their learning. Additionally, students with disabilities often require course materials in alternate format, which can create a time consuming barrier for students, as well as educators. Proactively providing course content in multiple formats, is supportive of all learners and can save faculty time during the semester.

Implementation
There are a number of practical ways to provide content options within a course. Ideally, all course content would be provided in at least two formats. Options for providing multiple formats may include:

- Content in the HTML editor and a link to Word versions, and/or PDF.
- PowerPoint presentations with PDF versions also available.
- Captioned videos posted with a transcript.

To implement:

1. Create the course content in whatever format you choose.
2. Copy and paste the content into another format (for example, copy and paste content from a Word document into the HTML editor in the
online course site), or save the document as another file type (for example, saving a PowerPoint as a PDF).

3. Provide all content options to students and explicitly tell them where the materials are and how to access them.

If you would like to include links to additional formats, or caption your videos, contact your Educational Technology Specialist in the Centre for Teaching & Learning.

While UDL is not the same as accessibility, it is important that course content is accessible to all learners. To learn more about how to make documents and presentations accessible, check out the Tools and Resources section of the Accessibility website.

Open Educational Resources
Open Educational Resources (OERs) are another easy way to provide a wide variety of content options with minimal effort; OERs have up to nine different formats (for example PDF, HTMLBook, etc.) for students to choose from.

To learn more about OERs and find suitable course materials you can search Ontario’s Open Library website. If OERs are new to you, you may also wish to review the Learning Portal About OER webpage. If you have questions regarding the use of OERs within courses you can connect with Peggy French, in the Centre for Teaching & Learning at peggy.french@mohawkcollege.ca.

LinkedIn Learning
LinkedIn Learning has a variety of learning material options for learners to choose from (for example, transcripts of videos or captioning) while providing multimedia resources suitable for higher education courses.

To learn more about LinkedIn Learning at Mohawk College, including how to access materials and gain support if you need it, review the LinkedIn Learning website.

Note Taking Support
Clear and concise lecture notes support learners to prepare for lectures, study more efficiently, and complete assessment more effectively. However, many students struggle with effective note taking and do not end up with the course content that will serve them best. In addition, note taking accommodations are among of the most common for students with
disabilities, and it can be challenging to implement this type of accommodation for both learners and faculty.

There are a number of ways faculty can proactively support all students to have complete and comprehensive course notes, including:

- Posting lecture/course notes.
- Posting lecture presentations.
- Crowdsourcing lecture notes.
- Audio recording

**Posting Lecture Notes**

By posting lecture/course notes to the online course site in advance of class, learners can proactively review lecture content and prepare for class. Providing notes in advance also removes the individualized accommodation barriers for students with disabilities, as well as faculty.

Lecture notes can include:

- Complete faculty notes.
- Notes that include blank spaces where students can complete notes during the class.
- A series of questions about the lecture that learners can answer in class and/or using weekly resources/readings.
- A detailed outline of the lecture, with completed notes to be posted after the class.

To support the greatest accessibility it is ideal to post the notes in two formats, such as copying and pasting the notes into the HTML editor and proving a link to a Word document. If faculty require support is required to include links to downloadable Word documents, connect with the designated [Educational Technology Specialist](#).

**Implementation**

1. Post lecture notes, in advance, to the online course site.
   - The posted notes can be organized however the content is organized, for example by week or module.
2. Advise students that lecture notes have been posted and provide them with explicit instructions on how to use the notes effectively.
   - The instructions could include reviewing the notes prior to class, printing or downloading the notes to complete them in class, using the notes effectively to study, etc.
Posting Lecture Presentations
Similar to posting lecture/course notes, lecture presentations can support students with note taking and preparing for class.

Implementation
1. Post the lecture presentations, in advance, to the online course site.
   - The presentations can be organized however the content is organized, for example by week or module.
2. Advise students that lecture presentations have been posted and provide them with explicit instructions on how to use the presentations effectively.
   - This could include reviewing the presentations prior to class, printing or downloading the presentations to write additional notes from lecture directly on the slides, etc.

To support the accessibility needs of all learners posting the lecture notes in two formats is ideal. This could include the PowerPoint presentation and a link to a PDF version or creating a video of the lecture and providing the original presentation as well.

Crowdsourcing Lecture Notes
Crowdsourcing of lecture notes was an idea originally developed by Dr. David Rose from Harvard. It was designed within the framework of UDL to support the note taking needs of students and to minimize note taking efforts of faculty. Crowdsourcing lecture notes has the capacity to:

- Support all students to double check content and improve their notes and note taking skills.
- Encourage every learner to have complete and effective study notes, with minimal additional effort for the educator.
- Allow faculty to see what students are taking away from lectures.
- Reduce the need for peer note taking support for students with disability related note taking needs.

Crowdsourcing lecture notes involves having students, who are attending classes and taking notes anyway, share them. This is most easily done by students posting their notes to a designated space in the online course site. Once posted, any learner in the course can access the notes and use them to study, correct their notes, catch up on missed classes, etc.

Implementation
There are a variety of ways that educators can provide space for crowdsourced lecture notes in the online course environment:
1. Create a Collaboration space for each module/unit where students can post their notes from each lecture.

2. Recommend the Discussion area be used to post notes.
   - In order to let students add documents, create posts, and/or edit their content permission needs to be granted. To do this, into Settings, click on More Options at the bottom of the Settings page and check the boxes that state “Let students attach files” and/or “Let students create discussion posts” and “Let students edit or delete their own discussion posts”.
3. Use the Conferences tool to open a space for notes during and after lectures.

4. Develop an editable Page for each module/unit where students can post their notes from each lecture.
   - Be sure to provide a clear and concise title for each lecture note Page and ensure that both teachers and students can edit the pages by using the Options menu in the Pages tab.
If you have questions regarding which would be the best tool to offer crowdsourcing within a course, connect with the Educational Technology Specialist for your area.

Once you have determined the best way to include crowdsourcing lecture notes as an initiative in your course, let students know and encourage them to post their notes. Some faculty have found it helpful to offer an incentive for students to share notes by offering a reference letter or encouraging students to apply for the “Student Services - Note Taker – Crowdsourcing” co-curricular record credit when they have completed 15 hours or more of note taking.

Audio Recording
Occasionally educators may get a request to, or an accommodation letter for, audio recording lectures. If there are some students requesting audio recording lectures, it is likely that there are other learners that would benefit from having lecture content in an audio format, as well. However, student audio recordings can have challenges. Given in-class activities, group discussions, etc. it can be difficult to gain an ideal recording of the lecture content. In addition, concerns regarding who is being recorded and consent
of others being recorded may exist in some courses that discuss sensitive content. If these are challenges in your course, you may wish to provide audio recording options to all students in support of improved note taking and access to course content after the lecture is over.

**Implementation**

When audio recording lectures will be supportive of note taking efforts, there are options that faculty can employ to improve the ability of learners to get something valuable and easy to listen to and study from. Educators can:

- Create a lecture overview video that includes key lecture information.
  - This option creates both an audio and visual resource that supports not only note taking, but also providing multiple means of representation.
  - Panopto has an auto-caption function that can be manually corrected for accuracy and can be integrated into the online course site.
- Provide an audio overview of the lecture and post it to the course site in the folder of the week it was delivered.
- If you are using PowerPoint, create an audio overview for each slide.
- Provide comprehensive lecture notes in Word or HTML in the online course site so that students can use the text-to-speech tools to listen to the content.

To learn more about the ways that online course tools can be leveraged to support audio recording of lectures, connect with the [Educational Technology Specialist](#) for your area.

**Interim Due Dates**

Executive functioning skills, including time management and organization, can impact students’ ability to plan assignments and complete large assignments. Learners in the first or second semester of their program can often benefit from support to plan their time and organize their assignments. In addition, providing executive functioning support can reduce the issues raised from late assignments that can have a significant impact on both students and faculty.

To assist learners to produce the clearest reflection of their knowledge and to ensure faculty can accurately assess the learning outcome, consider providing interim due dates on assignment outlines and/or course learning plan. For example if an assignment has three weeks to be completed, faculty can outline what elements should be completed in week one, what should be
completed in week two and what needs to be done to finish the assignment and submit it in week three.

If faculty are able, ungraded feedback can be given for each identified date. Additionally, resources and supports can be offered for each portion of the assignment, such as a link to the Library for research support in the first week or the Writing Centre for editing help in the last week.

**Implementation**

1. Identify which assessments would benefit from interim due dates.
2. Determine steps and resources required to complete the assignment and determine a timeline.
3. Provide the timeline/interim due dates on the assignment outline, the course learning plan and/or wherever assignment information is posted.

**Additional Time for Quizzes/Tests/Exams**

Including additional time on quizzes/tests/exams allows all students to read questions over more carefully, evaluate their answers more thoroughly, complete the assessment with less anxiety related to time, and can provide a better reflection of their content knowledge. Wherever possible, applying UDL guidelines to course quizzes/tests/exams can provide a supportive evaluation environment for all students. Please know, proactively including additional time does not have to mean for all quizzes, tests, and exams. Faculty can determine which of these assessments would be best suited to additional time.

Additional time for testing is one of the widest used disability related accommodations at Mohawk College, as it supports a wide-range of disability types and needs. While students registered with Accessible Learning Services may continue to book tests in the Testing Centre for other disability related, testing accommodations, proactively adding additional time to quizzes/tests/exams can reduce time and effort of arranging additional time accommodations for both faculty and students.

Sometimes the content being assessed must be done so in a specific amount of time (for example because of a clearly defined and articulated industry standard or demonstrating knowledge within a specified time is an explicit learning outcome of a course). However, when this is not the case or when a specific disability related accommodation is required, educators may wish to proactively extend quiz/test/exam times to ensure all students have the time
they need to fully show what they know without the additional barrier of limited time.

As the most common additional time accommodations are typically 50% to 100%. To ensure as many students are supported as possible, and to limit additional effort, the recommendation would be to add 100% additional time to quizzes/tests/exams when possible. Ideally, when suitable, unlimited time can be offered. Once the appropriate additional time has been determined, it is essential that students be informed that this has been done. Letting students know that additional time has already been added to their quizzes/tests/exams is essential. Review the Implementation section below for a statement that can be modified to meet the course assessment.

**Implementation**

To implement:

1. Determine where additional time can be proactively added to the quizzes, tests, and/or exams in the course.
2. Determine the appropriate length of time for the assessment(s).
3. Add 100% additional time, or unlimited time where appropriate, to the quiz/test/exam.
4. Modify the bold text below and provide the following statement anywhere quiz/test/exam information has been provided (for example, on the course learning plan, the online course overview page, etc.).

**Additional Time for Online Course Quizzes/Tests/Exams**

The quizzes/tests/exams in this course have been designed using Universal Design for Learning guidelines and (give the percentage) additional time has already been added to each quiz/test/exam in support of all students.

Please note, the statement above can be modified further if unlimited time is offered.

**Online Student Accessibility and Preference Instructions**

Students benefit from options that allow them to change their online learning environment to meet their individual learning needs and/or preferences. Identifying the accessibility and preference options that exist in
the online course environment empowers students to have control and responsibility over some aspects of their learning environment.

**Implementation**
In order to offer online accessibility and learning environment preference instructions, reviewing the accessibility features specific to Canvas is a great place to start. The following links offer resources to support creating accessible content that can be adapted by learners, if desired:

- How do I use the Accessibility Checker in the Rich Content Editor as an instructor?
- Accessibility within Studio
- ReadSpeaker in Canvas for Faculty video
- General accessibility is supported by the [Tools and Resources section of the Accessibility website](#)

Once reviewed, adding accessibility and learning options into the online course content will make it easier for students to adjust the content to their learning preferences and/or meet accessibility needs.

Post the following links and/or video to your online course page and draw students’ attention to these options:

- Canvas Profile and User Settings
- ReadSpeaker in Canvas for Faculty video or the [ReadSpeaker Getting Started guide](#)

**Submission Options**
Providing options regarding how assessments are submitted allows students to demonstrate their knowledge in the best way they can, while supporting faculty to more accurately assess what a student knows. Removing barriers that are not related to the learning outcome(s) and allowing options regarding how a student can show they met the learning outcome(s) being assessed supports a more inclusive and equitable learning environment.

While it is not always possible to provide options to learners about how they submit every assessment in the course, offering even one submission option will improve learner engagement and allow for multiple means of action and expression.

When creating the assessment rubric it is important to ensure it is based on the learning outcome(s) the assessment is meant to measure, as opposed to
the assessment method itself. For more information on creating rubrics with UDL in mind, review the Rubrics with UDL webpage.

Implementation
To implement:

1. Considering an assessment method already in a course, determine if there are alternate ways a student can provide the same information, but in another format. Here are just a few examples:
   - Discussion posts could be done in writing, audio, or video.
   - Essays could be submitted in writing, a comprehensive infographic, or website.
   - Presentations could be done in person or via video.
   - Reflective journals could be completed in writing, using a blog, a video log, or in photographs or works of art.

2. Determine which submission options are feasible, taking into consideration marking time, grade value of the assessment, etc. and eliminate the ones that would not be possible.
   - For example, setting up an open house for students to present their work to other students, faculty, and community may be a great assessment, but requires space that may not be available.

3. Provide explicit instructions on the assignment outline of the submission options available. Offering exemplars of assignment submissions are ideal.

Rubrics and UDL
Explicit assessment rubrics allow learners to better understand the assignment, how they will be graded, and plan their time accordingly to complete the work to the best of their ability. In addition, when assignment expectations are clearly defined on a rubric, grading can be more efficient and concise.

UDL does not have an ideal rubric type, that is to say, the ideal rubric for UDL is the one that can accurately support the measurement of student knowledge for the course learning outcome(s) without constricting the options of how a learner can show what they know. A rubric designed with UDL in mind takes into consideration:

- That the assessment, and therefore the rubric design, will be based on the learning outcome(s) being measured, not the assessment method chosen.
• That the rubric will be provided to students with the assessment outline to ensure they know how they will be graded for a specific assignment, and what knowledge is being measured.
• That the submission options provided to the learners allows them to accurately demonstrate their knowledge and have that knowledge accurately assessed. For example, including spelling and grammar as a rubric element when it is not the learning outcome being assessed limits submission options to only written assignments. See the Submission Options webpage for more information.

Educators sometimes feel that they need to have a different rubric for each way a student can submit an assessment, but this is not the case. If the rubric is based on evaluating the learning outcome(s) the assessment is for, and worded appropriately for a variety of submission options, one rubric will be able to support a larger variety of assessment submission options. For example, if your assessment allows learners to choose if they would like to write an essay, create a video presentation, or develop a detailed infographic, including spelling and grammar in the rubric will not include all submission options. Instead, using a phrase like “clearly articulate” would encompass all of the submission options offered and allow one rubric to be used to evaluate the learning outcome(s) of the assessment.

Implementation
To implement:

1. Determine the right type of rubric for your course and your assessments.
2. Adapt the rubric to meet the specific needs of the learning outcome(s) being assessed.
3. Post the rubric with the assessment and draw students’ attention to the rubric.

More information regarding how to create rubrics can be found on the Centre for Teaching & Learning’s Rubric Design webpage.

Language and Symbol Options
Offering a legend of commonly used terms, acronyms, and/or symbols provides a nice, time saving reference for students and makes delivering content more efficient. In addition, this type of reference document can serve as a study aid and/or support more effective note taking.
Implementation
There are a few ways to create a legend for language, symbols, acronyms, etc. suitable for your course:

1. Create a simple document or page in the online course that lists the common language/symbol/acronyms for the course, post it, and advise students that it exists and where.
2. Develop a collaborative document within the course online site using discussions, pages, or collaboration functions and then invite learners to contribute to the legend as they come across language/symbol/acronyms that would benefit from clarification throughout the course.
3. Recommend students create and update their own dictionary of language/symbol/acronyms to refer to as they work through course content throughout the semester.