# Netiquette

‘Online Etiquette’ at Mohawk

*Brought to you by the Student Rights & Responsibilities Office*

***Only say or do online what you would say or do offline.***

Everyone has the right to enjoy a positive and respectful learning environment -- online or offline. Take a moment to learn or remind yourself of what **appropriate behaviour for interacting with others online** looks like:

1. **Integrity** – You must represent yourself honestly in all communications, assignments, tests, and examinations. You may not use another student’s account or allow anyone else to access your account. Read the [academic honesty policy](https://library.mohawkcollege.ca/academic-integrity) to learn more.
2. **Responsibility -** You are responsible for your actions and how they impact others. It’s important that before you act or say something, consider how others might interpret your words or actions. Any inappropriate behaviours or messages to students, faculty, or staff via online chat, email or in virtual classrooms will not be tolerated. Be kind.
3. **Understanding –** It’s important to be understanding of others’ feelings, experiences, intentions, and think about things from another point of view. It’s not always easy to convey meaning through email or online chat environments, and sometimes this can be frustrating. If you are confused or unclear about something, ask for clarification before getting upset.
4. **Respect** - We expect all interactions to be respectful. Mohawk will not tolerate any behaviours or messages that are offensive, abusive, derogatory, discriminating, bullying, harassing or threatening. If you can’t be respectful, don’t say anything. Alternatively, you can always take a moment to reassess how to respond to the situation.
5. **Patience** - We all have different ways of learning. Every student will approach online learning differently, so be patient with others and help them feel included by offering support if you can.

The Student Rights and Responsibilities Office is a resource to support anyone who is impacted or disrupted by inappropriate behaviour -- online or offline. If you are looking for support you can reach out to [SRRO@mohawkcollege.ca](mailto:SRRO@mohawkcollege.ca) for supportive resources, consultation and reporting options.