



Register Today for Multifactor Authentication & Self-Service Password Reset

Information Technology Services is introducing **Multifactor Authentication (MFA)** and **Self-Service Password Reset (SSPR)**. If you only use a password to authenticate when logging in, it leaves you vulnerable to attackers. If the password is weak or has been exposed elsewhere, an attacker could be using it to gain access to your Mohawk account. When you require a second form of authentication (MFA), security is increased because this additional factor isn't something that's easy for an attacker to obtain or duplicate.

Register for MFA now by visiting this link: aka.ms/mfasetup

MFA will be required for all Mohawk College users starting in February.

All users will have a 14 day grace period after the dates below to allow for registration when it's convenient.

Faculty & Staff -> Starting February 1st, 2023

Students -> Starting February 27th, 2023

MFA will not be required while onsite at any Mohawk College Campus

What is MFA? MFA works by requiring two or more of the following authentication methods or factors:

- Something you know - Typically a password.
- Something you have - Such as a trusted device like a phone or hardware key.
- Something you are - Biometrics like a fingerprint or face scan.

Multifactor Authentication can also further secure password resets. When users register themselves for Multifactor Authentication, you will also be registering for self-service password reset in one step. [FAQ](#)

After successfully providing your username and password you will be prompted for your MFA verification.

What MFA Verification Methods are Available?

You may setup one or more of the following methods to verify your identity during your login.

MFA Verification Methods include:

- **Notification through mobile app** (Approve/Deny via Microsoft Authenticator App)
- **SMS Text Message** (6-Digit pin you will need to type in your browser)
- **Call to phone** (Cell, Home or Office Phone)
- **Verification code from the mobile app** (6-Digit pin via Microsoft Authenticator App you will need to type in your browser)

Mohawk ITS recommends using the Microsoft Authenticator app as one of your authentication methods. The Authenticator App will provide you with the most seamless, hassle-free method of verification. It allows you to receive push notifications that can quickly and easily be acknowledged without having to enter codes.

How do I download the Microsoft Authenticator app?

You can download the Microsoft Authenticator App to your device from the [Apple App Store](#) for iOS users or the [Google Play Store](#) for Android users. Or by scanning the QR codes below from your Mobile device.

Apple App Store



[Download from Apple App Store](#)

Google Play Store



[Download from Google Play Store](#)

More Info about
Multifactor
Authentication
(MFA)

More info about
Self-Service
Password Reset
(SSPR)

**Mohawk College
Information Technology
Services**

If you experience any issues or need assistance, please contact the IT Service Desk.

Contact IT Service Desk