Newsletter

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Greetings from the Vice President, Students, International & Alumni, Katie Burrows

I am simply delighted to be the new Vice President, Students, International, and Alumni. Mohawk College is a special place, and I feel privileged to be in this position and have the opportunity to work with the teams in this division and across the College.

I also know that we are at a pivotal time in the college's story. We have weathered the worst of the pandemic, and have seen the effects of border closures and remote learning on our international applicants and students.

We have an opportunity now to welcome more international students to all of our campuses, to further enhance our support frameworks across the student journey, and to build global engagement across the College for all students, staff, and faculty in the development of future ready global citizens. There are exciting initiatives on the horizon, some of which are highlighted in this newsletter. All of them point to a focus on improving applicants' and students' experiences, and supporting international students, no matter where they are on the student journey. We are also building opportunities to engage all our learners in intercultural and global skills development while instilling the values of diversity and inclusion.

Internationalization across the college has been, and continues to be, critical. Making Mohawk College an even more welcoming place for international students to study will contribute to their success and happiness. These efforts will also enhance our reputation as a destination of choice, creating more hopeful Mohawk College students. And instilling our college with diverse perspectives provides all students and staff opportunities for intercultural growth and development in our global society.

I know it's been a tough few years. We've navigated working from home; the stress of a pandemic; perhaps trying to educate our kids while also trying to work (this is something I personally never want to experience again); workplace changes; possibly illness or other challenges, divisional re-organization, etc. There are likely other changes, big and small, that we have experienced as well.



Throughout this time, I have found strength in, and relied on, my colleagues more than ever, and have felt the cohesion grow as a result of these shared experiences. I hope you have had a similar experience. And I hope that the challenges have resulted in a stronger team, that continues to thrive and change and grow. The future is so bright for International and Partnerships, and I am grateful to get to be a part of that. And I'm looking forward to working with all our colleagues across the college as well as those at home and abroad to build opportunities for access to a Mohawk education around the world, and to offering rich and robust global learning experiences for all of our learners.

Greetings from the Dean, International & Partnerships, Anuraj Bajwa

Excited, stressed, anxious, hopeful, nervous, cautious, relieved, worried, fearful, happy, are only some words students have used to describe their state of mind as they continue to return to inperson classes at campuses across the globe. Since the first wave of COVID-19, millions of students' lives have changed drastically. Key studies and surveys originating from a number of international higher education destination countries, indicate that the changes wrought by the pandemic have impacted the mental health of international students creating increased stress, uncertainty about the future, social disconnects, and financial hardships. These challenges are amplified for international students who are trying to make a life away from the comfort and support of their families, in an entirely new country.

A pre-pandemic report entitled Impact of Accommodation Environments on Student Mental <u>Health and Wellbeing</u> highlighted the importance of the physical environment and living space for students - essential elements in creating a sense of belonging and enabling students to take on the risks and challenges of higher education. Newly released survey results from the Canadian Bureau for International Education (CBIE) indicate that destination countries are increasingly struggling to secure sufficient housing for international students, and that Canada is no exception; accommodation challenges as well as "help they receive from school staff" represent

the major pre- / post-arrival frustration for students coming to Canada. (Read more about the survey results in this newsletter.)

If ever there was a time for higher education institutions to reassess how they support international students, it is now. Faculty, students, and staff have done an excellent job pivoting to virtual/online teaching and learning and moving services online. With more and more programs getting back to in-person delivery, institutions are now preparing for what returning to some kind of pre-COVID normal may look like.

In the midst of these challenging times, and after a year of research and numerous rounds of internal and external stakeholder engagement opportunities, the International & Partnerships team launched our new 2022-27 Strategic Plan. Our Plan is appropriately titled "Global PURSUIT" (an acronym for: Partnerships, Unified Vision, Reach, Student Focus, Uncharted Territories, Interdisciplinary, Transcending Borders) and is driven by 13 important and exciting initiatives highlighted in this newsletter.

Studies like the ones just mentioned as well as feedback from international students and alumni have been instrumental in the development of our goals and objectives. Our Plan focuses on peer to peer communication and support, student engagement, pre-arrival and transition support, and especially

housing supports

as well as global engagement opportunities for the entire Mohawk College community.

As well, the 13 initiatives are influenced by the philosophy of 'Kaizen' which highlights our team's commitment to "continuous improvement." This philosophy flows through all our initiatives - from creating opportunities for applicants from diverse markets to study in Canada, to continuing to improve the applicant and student experience, to providing faculty and staff opportunities to engage in intercultural and global learning and transform the learner experience. We are proud to present our plan in this newsletter and invite you to read more about it within these pages and reach out with any ideas and feedback. We're excited to engage all our campus and community stakeholders in efforts to support our international students to thrive and succeed and to promote comprehensive internationalization.





International & Partnerships 2022 – 2027 Strategic Plan: 13 Initiatives

The International & Partnerships department is excited to launch its 2022-2027 Strategic Plan! The Plan comprises 3 pillars that will guide and focus our work over the coming 5 years: Recruitment & Enrolment, Student Experience and Partnerships & Global Engagement, aligned under our purpose which is to enable a welcoming and globally engaged community for our students, staff and faculty to meet their potential.

Within the pillars, we've identified 13 key initiatives that will drive our efforts toward enrolment growth, student support in their hassle-free transition, partnerships and comprehensive campus internationalization opportunities. We look forward to engaging our colleagues and partners at Mohawk, in the community and around the world to achieve the goals of our Plan and our vision of a welcoming, inclusive and globallyminded society. Please explore our key initiatives below.

Recruitment And Enrolment Initiatives

DIVERSIFICATION OF INTERNATIONAL STUDENT POPULATION

- Diversify the student population to expand diversity within programs/classrooms and develop opportunities for global/cultural learning and engagement
- Participate in the WITT (Women in Trades & Technology) initiative to further engage international students in this sector
- Recommend new academic programs to support diversification of program offerings and positively impact diversification of the international student community

GLOBAL REACH

• Consolidate presence with in-market resources in 10 key markets

ONLINE OVERSEAS

Offer online courses to applicants outside Canada

SUMMER PROGRAMS

• Develop short-term inbound and outbound summer programs

ENGLISH PREP PROGRAMS

Offer English prep programs to international audience

BUDDY PROGRAM

• Launch 'Unibuddy' student conversion and support platform



continued from page 4

Student Experience Initiatives

SOFT LANDING

 Bolster pre-arrival and arrival transition supports including housing support

DISCOVER YOUR WORLD

- Enhance international student engagement in LCC initiatives/events
- Foster engagement in LCC volunteer program
- Increase diversity of cultural celebrations

KEEP CLOSE CONNECTIONS

 Develop international alumni engagement strategies; develop programs to impact their communication and relations with new international students, shared experience and learning

BUDDY PROGRAM

- Develop programs to engage new applicants/students with current students
- Grow LCC ambassador program



Partnerships & Global Engagement Initiatives

GLOBAL FOOTPRINT

- Develop new international partnerships within the "Co-Location Strategy" in top 10 source countries
- Consolidate existing partnerships while expanding key pillars
- Create greater visibility and branding in key markets
- Impact enrolment growth through twinning pathways and develop additional revenue streams

GLOBAL MOBILITY

 Expand student and faculty mobility through global learning/global experience programs

GLOBAL LEARNING@HOME

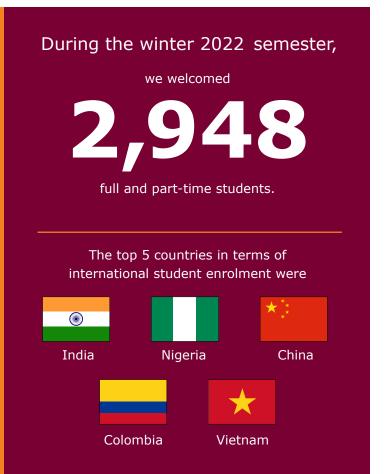
 Continue to advance global learning outcomes through "Internationalization of the Curriculum" initiatives





Mohawk College Welcomes the World

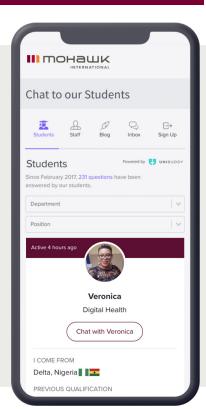




New Peer-to-Peer Platform Guides Prospects to Support

The International & Partnerships department has launched an exciting new platform to support potential and incoming international students. In August 2022, the "Unibuddy" platform launched as a peer-to-peer connection tool allowing prospective and arriving students to connect easily with current international students, staff, and faculty "ambassadors" who can provide guidance and share their experiences with living in Hamilton and studying at Mohawk. Via a widget on the website or through an app on their phone, international students can connect live to ask questions and receive support. The platform also provides opportunities to promote Mohawk College through student-created blogs, online events, videos, and more! This helps us to connect with students in a way that they relate to – simple, easy to use and personal!





Expanding Our Global Presence with Student-centric Service

Providing in-person support can be critical to potential students and their families considering the lifechanging decision to travel to Canada to study. We are now able to offer this meaningful service around the world thanks to several recent new additions to our team who work in-country in China, Kenya, The Philippines, and Brazil. In-market recruiters Jeremey Cai, Yuki Liang, Joyce Nyokabi, and Jelson Sales provide opportunities for future students and their families to discuss the journey to Mohawk face-to-face and in their home countries. These meetings help prospects navigate the process and decide on their academic pathway, with dedicated care and attention.

Welcoming our Partners Back to Mohawk



In May 2022, the International Partnerships & Recruitment Team welcomed 30 agent partners from around the world to our campus. Our first familiarization trip in two years provided an amazing opportunity for our engaged group of partners to tour the city of Hamilton, visit the Fennell and Aviation campuses, and attend seminars and workshops packed with timely and important information to support their students' journey to Mohawk. The team was thrilled to bring our partners back together to connect with faculty, staff and students, and to showcase the best that Hamilton and Mohawk College have to offer our international students.

On the Road Again!

It has been a long two years away from our partners and students, and the Market Specialist Team is excited to be back on the road, visiting 15 countries this fall. Our specialists will be travelling around the world to meet face-to-face with our prospective students, their families, and our agent-partners who support them. These are whirlwind trips that make a big impact both on our students' success and the growing global presence of Mohawk College.

While attending fairs, workshops,

seminars, and
pre-departure
orientations, the team
will have opportunities to
meet hundreds of
potential and future
Mohawk College
students!

New Mohawk @ Mississauga Campus now Open

This spring Mohawk College welcomed international students to the new Mohawk@Mississauga campus located within Square One shopping center. Students studying at this state-of-the-art campus have access to student lounges, individual and group study spaces, career services, student success services, and enhanced language training. The convenient location inside Square One provides easy access to transit, shopping, and housing. We are excited to welcome more students to this great campus this fall.

Virtual Tour - https://virtualtour.mohawkcollege.ca/mohawk/mississauga-campus/



Recruitment & Enrolment

Market Specialist Focus: Meet our Team

Our Market Specialists are integral to the student journey and are often the first Mohawk representative a student meets. They forge relationships that can have a great impact on a student's choice of Mohawk College. Working with students, families, and partners, they help ensure Mohawk is selected as a pathway to a new life in Canada. As in previous newsletters, we would like to introduce you to two members of this important team!

Nathan (Nam) Tran

Business Development Manager – China, East Asia, Southeast Asia

Nathan started as Business Development Manager in November 2021, having formerly worked at Mohawk as a Market Specialist. In



his new role, Nathan supports an innovative team of Market Specialists and in-country representatives for the regions of China, East Asia, and Southeast Asia with the goal of recovery and growth in the region. Another important role he plays is building institutional partnerships, which he believes are critical contributors to sustainable growth.

This facet of business development involves developing a marketing plan, identifying institutions that align with Mohawk values and strategic priorities, meeting with potential partners, and promoting these partnerships. Nathan is thrilled to share that he is in the final steps of signing the first MoU in the region with West Visayas State University, a 100-year-old public institution in the Philippines. Development of several other partnerships are planned, in the year ahead.

As a Market Specialist, Nathan travelled frequently to recruitment events and often worked all hours over many time zones. In his new role, he has been training himself to go to bed early, to be ready for his hybrid workdays! The past year has involved learning new technologies to support his work, including the newly launched Panda Portal, the Ontario College Application Service International Application Service (OCAS IAS), and CohortGO. Nathan shared that "learning from colleagues is key... and I am fortunate to work in a team where everyone is willing to share. The coming year is one I look forward to. With new and improved services and delivery options, I anticipate a successful path towards recovery and growth."

Breska Ulhaq

Market Specialist for MENA, Turkey and South Asia (excluding India)

As Market Specialist for a large region during two years of restricted travel, Breska has used a blend of virtual and traditional methods of recruiting



and supporting students and partners. She has been counting down the days to a return to seeing students in person and is thrilled to be able to welcome students and work with colleagues at the college. Furthermore, she is looking forward to enjoying international events like Diwali and Eid celebrations in the Language and Cultural Centre.

An exciting development in her area over the past year has been growth in Nepal. Nepal is a new market for Mohawk, and we are collaborating with a local recruitment partner, Canadian Study Center Inc. Word has travelled fast about the quality of education, facilities, and services at Mohawk, and interest has soared. Many students from Nepal are interested in the new Mississauga Campus due to its proximity to the local Nepali community, while health-related programs at our other campuses have also been of great interest. Breska is hoping to meet prospective students inperson in a visit to Nepal in the coming year, and is also planning trips to Morocco, Turkey, and Lebanon in the fall. While visiting these markets, she will participate in fairs, host Mohawk-specific presentations, visit schools, and re-engage with partners and visa offices. Breska provides superior service to our students and partners, and comments that "it is important to respond to all inquiries in a timely way. My priority is to ensure no one waits long to be assisted!"

See the full Market Specialist Team on the International website: https://www.mohawkcollege.ca/international-students/contact-international/contact-international-recruiting

Student Experience

New Student Ambassadors Program Offers Leadership Opportunities



During the summer, the Language & Culture Centre (LCC) launched a new student engagement project called the LCC International Student Ambassador program. The purpose of this program is to engage international student volunteers as connections to new students, offering them intercultural and leadership training, networking opportunities, and the chance to volunteer at LCC events and activities. The ambassadors offer help in navigating Mohawk College services, platforms, and student life to their fellow students. A friendly face to peers, the student ambassador is also a cultural support, offering insight and advice to students new to Canada. Current ambassadors Juan Cordoba, a Biotechnology student from Colombia, and Akanksha Berry, a Business student from India, have been representing the LCC at a variety of events and are helping plan the welcome activities in September.

Student Profile: Welcome Jaykumar Amin!

In each newsletter, we profile one of our international students to get to know our students a little better. In this newsletter, we welcome you to meet Jaykumar Amin!

Hailing from Gujarat,
India, Jaykumar has
embraced his new
home of Hamilton, visiting

several of the area's many waterfalls, admiring views from the escarpment (especially at Concession Point), and enjoying living on the Mountain. He has also dived right into the Mohawk community, volunteering at the LCC as an International Student Peer Ambassador, presenting the basics of Gujarati at the LCC Language Drop-in, attending MSA events, joining in volleyball and basketball in the R-wing playground, working part-time with Mohawk Security, and enjoying many of the cultural activities offered such as the Diwali and Navrati celebrations. Jaykumar offered, these events make him feel like he "isn't so far away from his culture and country." He is currently in his second year of the Motive Power Technician program, and in his spare time enjoys listening to and playing music (particularly the piano), creating digital content, practicing photography, and playing outdoor



Arrivals Team Continues to Welcome Students Safely

games such as basketball and football.

The Arrivals Team approved and welcomed 535 students for Winter 2022 (from November 2021 to March 2022) and 96 for the spring semester, working 7 days a week to support students navigating ever-changing Government of Canada travel requirements and helping ensure their safe arrival in Canada.

EasyPantry Program Provided a Warm and Tasty Welcome to New International Students

Entering Canada for the first time in the midst of an ice-cold winter is no easy task, even without a pandemic. During winter 2022, the effort was made a little easier for our international students with a new initiative called "EasyPantry." Newly arriving first semester international students applied to receive a grocery bag filled with non-perishable groceries and personal care items such as hygiene products and sanitation kits, and a Mohawk branded cookie handmade by local bakery, Hello Baked. Funded through the College's COVID Relief fund and developed by the LCC team with support from the MSA Office,

up to 500 "EasyPantry" bags were provided to new international students, and a contest on Instagram invited students to showcase how they used the EasyPantry bags.

International student Surin Lyu showcasing her EasyPantry items.

Airport Welcome Provides a Soft Landing for Arriving Students

In August, Mohawk College joined partners McMaster University and Columbia International College to welcome incoming fall semester students at Pearson Airport. The Airport Welcome project situates volunteers in bright orange shirts at international arrival gates to offer a warm greeting, guide students to transportation options, and answer any questions.







The Language & Culture Centre (LCC) Creates Connections to Culture and Language Learning

During winter 2022, the Language & Culture Centre offered a variety of virtual and in-person workshops on getting to know Hamilton, as well as a fun trivia night. Later, the Mohawk community was invited to join in on celebrations for Lunar New Year and Nowruz. A highlight was a visit to a maple farm in St. Catharines, where 22 students enjoyed learning how maple syrup is made while also sampling the product, of course. New in winter 2022, the Language Drop-In welcomed students to learn new words and expressions in different languages while meeting in-person with peers in the LCC. So far, Drop-Ins have featured Hindi, Gujarati, Portuguese, and Spanish. In September, the LCC is joining Student Life to welcome students to campus with drop-ins and Living in Hamilton presentations at all campuses. Check out upcoming activities on the LCC Instagram page: @MohawkLCC.







Students and International Department staff learn a new language at the Language Drop-In. Above: Students enjoy the Nowruz celebration.

Global Skills Opportunity Trip to Italy, a Transformative Experience for Students and Faculty

In September of 2021, Mohawk
College was awarded a *Global Skills Opportunity* grant from the
Government of Canada to enable
student trips abroad in support of
global learning and intercultural
competency development. *Global Skills Opportunity* is a national
outbound student mobility program
that enables more than 16,000
Canadian college and undergraduatelevel university students from across
the country to acquire the global
skills employers want and
the Canadian economy needs.

One of Mohawk College's Global Skills Opportunity projects supports students in the McKeil School of Business to study at the CUOA Business School in Vicenza, Italy for two weeks. Once there, they learn about the influence of culture and innovation on business model performance within an intercultural setting. In April 2022, the first cohort of 15 students and two faculty members departed for the trip of a lifetime. While there, they visited local industries such as Lego, Benetton, and Ducati and participated in tours of cultural hubs such as Rome, Venice, and Florence. During the day, they studied design thinking and intercultural management at the business school, all while practicing their Italian and networking skills.

Global Skills Opportunity The students commented that the trip was transformational, "life-changing", and greatly influenced their development as global citizens.

Another of Mohawk College's Global Skills Opportunity projects will see 16 Indigenous students, accompanied by staff, faculty, and mentors spend three weeks in New Zealand in May 2024, to experience traditions, thought, and practices of Māori culture.

A key component of the Government of Canada's International Education Strategy, Global Skills Opportunity is funded by Employment and Social Development Canada and is administered jointly by Colleges and Institutes Canada and Universities Canada. Over four years, Mohawk College will be one of 54 colleges and institutes

and 56 universities that will be implementing a total of 124 *Global Skills Opportunity*-funded projects in collaboration with international partners in more than 100 countries, to the benefit of tens of thousands of students.

Video link: <u>Global Experiences: Italy</u> <u>https://tinyurl.com/ItalyVideo2022</u>





Team Italy pose in front of the Colosseum in Rome; the CUOA Business school in Vicenza, Italy.

New MOUs expand Mohawk College's Global Reach

Over the past six months, Mohawk College has signed Memorandums of Understanding with the following partner institutions:



West Visayas State University (WVSU), Philippines



Anahuac University, Mexico



Colegio de Bachilleres del Estado de Campeche (COBACAM), Campeche, Mexico



Fundacion Pablo Garcia, Campeche, Mexico



Secretaria de Educacion Campeche (SEDUC), Campeche, Mexico

Meanwhile, we continue to work with our partner Amity University, one of the largest universities in India, on curriculum mapping for a proposed pathway from their Business Degree to Mohawk Programs.

CBIE Survey Explores the International Student Experience in Canada

In 2021, Mohawk College participated in the Canadian Bureau for International Education (CBIE) International Student Survey. The survey was administered during the fall of 2021 and 41,512 international students from 67 Canadian universities and colleges participated – 12% of all post-secondary international students in Canada. The results are now in and some interesting findings of the survey are:

- The three most important factors for choosing to study in Canada according to survey respondents were: Canada's reputation as a safe country, the quality of our education system, and our reputation as a "tolerant and non-discriminatory" society;
- The most important resources survey respondents used when choosing where to study were institutional websites, recommendations from acquaintances, and websites that rank institutions;
- The three areas that were most problematic for respondents were finding housing, arranging transfer of funds from home, and obtaining a study permit;
- Top issues with the learning environment were collaborating with classmates in the virtual environment, adjusting to the virtual learning environment, and understanding expectations of being a student in Canada.

For the full report, see the CBIE website: https://tinyurl.com/CBIEReport2022



Mohawk College Welcomes Exchange Students from our Partner Institutions

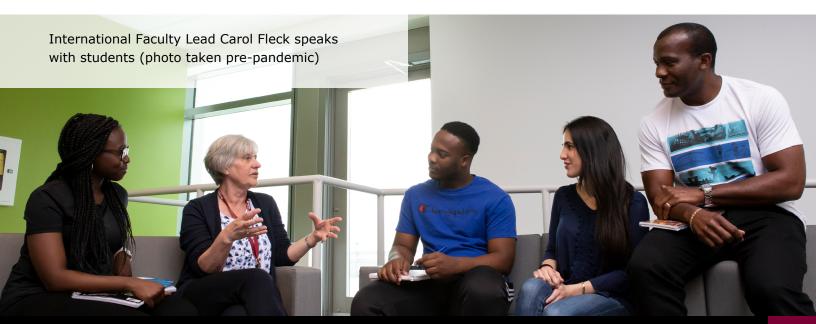
Mohawk College will welcome Carlos Palomec Poot in Fall 2022, an exchange student from UMAD, our partner university in Mexico. Carlos will be studying in the International Business Management program under the Emerging Leaders in the Americas (ELAP) scholarship program. Meanwhile, Hugo Zarate Aguilar and Jose Manuel Veana Naredo, also from UMAD, will be continuing their studies in Global Business Management for the last semesters of their exchange with us. Mohawk College continues to seek ways we can support our partners and grow our relationships to expand the reach of a Mohawk education around the world!



The International team welcomed exchange students from Mexico and Trinidad during an orientation in winter 2022.

International Faculty Leads Bolster College's Internationalization Efforts

Since 2017, the International Faculty Leads team has supported academic internationalization efforts at the College. During winter of 2022, the team delivered workshops to faculty and staff on how to support international students with topics ranging from academic integrity through a cultural lens, to how to understand diverse accents, intercultural communication, and inclusive pedagogy, while partnering with colleagues across the College. They look forward to offering more workshops in fall 2022 and winter 2023, and to hearing from their fellow faculty about their preferences for continuing professional development resources relating to internationalization. There are currently 10 Leads, representing all the schools at the College – see the International website: https://tinyurl.com/IntlFacultyLeads



Several Global Mobility Opportunities for Students, Staff, and Faculty Re-Launched

A strategic priority of the College is to build our internationalization capacity through projects that enhance intercultural understanding, embed global learning outcomes, and support the development of welcoming and inclusive culturally diverse learning environments. The College is pleased to launch and re-launch several global engagement initiatives to enhance the intercultural competencies and enrich global understanding of students, staff, and faculty.

Global Experience - Ecuador 2023

In October 2022, a small group of Mohawk College staff will begin a training program for organizing and facilitating global experiences with students. The group will have the opportunity to travel to Ecuador during Winter Break 2023 for the experience of a lifetime! The Centre for Teaching & Learning (CTL) is thrilled to reestablish this program that was first launched in winter of 2020 with ten faculty members and staff immersing themselves in the culture and traditions of Ecuador over nine days.



A team of Mohawk faculty, staff, and administrators visited Ecuador in 2020 for global experience leadership training. Photo credit: Patrick Cross

Get Ready to GLO!

In the winter of 2020 the Global Learning Opportunities (GLO) initiative was launched and received 14 excellent applications from faculty. Unfortunately, the program was halted due to COVID. This year, International & Partnerships is excited to re-launch GLO with a call for applications closing mid-August. Full-time faculty and staff were invited to submit an application for funding to take students abroad in winter 2023. The program will fund up to 2 employees and 20 students to travel during winter break week 2023 for an intercultural learning opportunity.

New this year is a call for proposals for a Virtual GLO – also called COIL (Collaborative Online International Learning) program. Proposals were invited for projects that embed a global learning opportunity into a course by partnering with an institution abroad and offering virtual experiential learning for students. Projects are to begin in winter 2023.

More information about GLO and Virtual GLO can be found on the GLO website: https://www.mohawkcollege.ca/glo



GLO will fund faculty/staff-led student trips like the one pictured to Bowden Hill Primary School in Jamaica in 2019.

Mohawk College Continues its Presence at Major International Education Conferences

The annual Canadian Bureau for International Education (CBIE) Conference will be held in Toronto this year in November. As we have for the past several years, Mohawk College faculty, staff, and administrators will both attend and present at this year's conference. Kelley Hoyt, International Education Consultant in the Centre for Teaching & Learning and Brian MacDowall, Academic Integrity Facilitator, will be presenting this year on "EDI-informed Academic Integrity" while members of the International Faculty Leads team will present on "Engaging Faculty in Internationalization". Meanwhile, Director of Recruitment and Business Development, Thea Laidman and Operations Manager, Registrars Office, Allison Stewart will present with industry partners on the evolution of student support in the new reality of higher education. Thea recently presented at the Colleges & Institutes Canada (CICAN) national conference in Halifax on collaborations between government, private and public sector organizations enabled by digital transformation.

See more about the upcoming CBIE Conference: https://2022.cbieconference.ca/

First-Ever Faculty Mobility for Partnership Building Grant at Mohawk will Expand our Partnerships in Trinidad & Tobago

In spring of 2022, Mohawk College learned we will be the recipient of the Faculty Mobility for Partnership Building grant. For the first time, Mohawk College will be participating in this Global Affairs Canada-funded program that allows us to send a professor to a Latin American country to solidify and enhance our relationship with partners. Professor



Dr. Majlinda Qarri, from the School of Engineering Technology, will be visiting the University of Trinidad & Tobago (UTT) for 3 weeks in the winter of 2023, meeting with professors and industry leaders, and teaching in the renewable energy program. Mohawk College and University of Trinidad & Tobago (UTT) signed a formal Memorandum of Understanding in March 2021, and we are keen to explore potential future projects together. Professor Qarri has extensive experience teaching at Mohawk College, McMaster University, Humber College, George Brown College, and Sheridan College, as well as at a university in Albania in the field of engineering technology. Her experience as Program Coordinator for the Energy Systems course will allow her to contribute positively to the Utilities Engineering program at UTT and build potential partnerships for future research and mobility opportunities for both faculty and students.

Staff on the Move!

Mariana Hormooz, Administrative & Purchasing Officer

On June 1st, Mariana started in her new role as Administrative & Purchasing Officer with the Operations Team. Mariana has a strong background in economics, business, and computer systems. A graduate of Mohawk College and Brock University, Mariana has been providing support to the School of Business and School of Health & Community Services for the past two years. Her wealth of knowledge in college operations will greatly benefit the department.

Nicteha Rico Arellano, International Program Support Assistant

As of May 24th, Nicteha Rico is the new International Program Support Assistant. Nicteha joined the Operations Team to assist in academic operations pertaining to our partnership activity with the Mississauga campus. Nicteha is a Mohawk International Alumna with a strong background in social media management, design, digital marketing, and events, including working at Mohawk as a Digital Content & Engagement Curator and volunteering in Student Life.

Raquel Cayco, International Agent Management Coordinator

Raquel Cayco joined the
Operations Team as International
Agent Management Coordinator
in April. Raquel previously
managed international marketing
and communications at George
Brown College and marketing
communications at Bell Canada.



Her expertise and thoughtful strategic leadership skills are a great asset to our department.

Jenn Horwath, Academic Coordinator

From June 2022 to March 2023, Jenn Horwath, Academic Coordinator, will be working in a secondment role in the Library for 50% of her time, managing the Page 1+ Collaborative Library Services Platform project. She will continue her role in the International department, coordinating global engagement and mobility projects and working closely with the International Faculty Leads.

Andreia Compagnoni Lubini, LCC and International Coordinator

Andreia Compagnoni Lubini will be acting as LCC and International Coordinator for the next year as Ola Salah has accepted a contract position with IDEAWORKS. Previously the LCC Student Engagement Officer, Andreia will now be coordinating marketing and communication for the LCC as well as Mohawk International's new student pre-arrival strategy.

Kimberly Deonanan, LCC Global Learning Support

Kimberly Deonanan took on the role of LCC Global Learning Support in June. Previously working as Student Arrivals Coordinator, Kimberly made valuable contributions to the team by supporting arriving international students while ensuring the College adhered to the government's



Designated Learning Institute (DLI) and travel related requirements for international students. In her new role, Kimberly will be working with the LCC team on cultural events and activities and supporting global engagement initiatives such as inbound and outbound global mobility.

James (Tam) Ly, Market Specialist – Southeast Asia



In the spring, James (Tam) Ly joined the Market Specialist team supporting students and partners from Southeast Asia (except the Philippines and Indonesia). He has years of experience working in the education industry in Vietnam and is a graduate of Mohawk

College. As a passionate educator, he has been successfully supporting many students regarding their English competence and education path.

Contact Us!

Contact us: https://www.mohawkcollege.ca/international-students/contact-international

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