# Online Student Services

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| Department | Questions related to | Email Address/ Phone Number/ web address |
| Accessible Learning Services | For accommodation support, learning skills support, or assistive technology support. | Website: <https://www.mohawkcollege.ca/als>  Phone: 905-575-2211  Email: [als@mohawkcollege.ca](mailto:als@mohawkcollege.ca)  Or send a direct email to your existing Accessibility Counsellor |
| Athletics | Support with online fitness tips, motivation and games to stay healthy. | Website: <https://www.mohawkcollege.ca/campus-life/athletics-and-recreation/david-braley-athletic-recreation-centre>    Facebook: MohawkCollegeAthletics    Twitter: @MoMountaineers    Instagram: @mohawkmountaineers |
| Career Services | Create or update a resume or cover letter, create an e-portfolio, prepare for an interview, explore career options | Website: [careerready.mohawkcollege.ca](https://careerready.mohawkcollege.ca/home.htm)  Email: [success@mohawkcollege.ca](mailto:success@mohawkcollege.ca) |
| Co-operative Education | Questions regarding Co-operative Education | [Contact your Co-op Specialist](https://www.mohawkcollege.ca/programs/co-operative-education/co-op-programs-and-contacts) |
| Counselling Services | Mental health and wellness services. | Website: <https://www.mohawkcollege.ca/counselling>  Mohawk Counselling Services  Monday – Friday, 8:30am -4pm  Email:[counselling@mohawkcollege.ca](mailto:counselling@mohawkcollege.ca)  Phone: 905-575-2211    Empower Me (for all students)  24 hours, 7 days a week, confidential  Phone: 1-844-741-6389  iAspiria App (logincode: studentcare)    keep.meSAFE (for International students)  24 hours, 7 days a week, confidential  Phone: 1-844-451-9700  My SSP App    Good2Talk  Phone: 1-866-925-5454  [www.good2talk.ca](http://www.good2talk.ca/)    Mental Health Emergencies  If you are experiencing a mental health emergency, please:  Go to the nearest hospital emergency department  Call 911  Call COAST at 905-972-8338 |
| **Digital Skills Workshops** | Online workshops covering MyCanvas, Move It or Lose It: Saving Content from eLearn, Office 365 and more. | Website: <https://mohawkcollege.ca.libcal.com/calendar/libraryworkshops>  Facebook: @MohawkCollegeLibrary Instagram: mohawklibrary Twitter: @mohawklibrary |
| Financial Assistance | We’re here to help you learn about the resources available to assist you in paying for college, including OSAP, Awards & Bursaries and campus employment. | Website: <https://www.mohawkcollege.ca/financial-assistance>    [financialassistance@mohawkcollege.ca](mailto:financialassistance@mohawkcollege.ca)    [awards@mohawkcollege.ca](mailto:awards@mohawkcollege.ca) |
| General Questions | General questions about the College.    Exemptions, verifications, admissions and registration support.    Continuing Education Registration | [Ask@mohawkcollege.ca](mailto:Ask@mohawkcollege.ca)    [coach@mohawkcollege.ca](mailto:coach@mohawkcollege.ca)      [cereg@mohawkcollege.ca](mailto:cereg@mohawkcollege.ca) |
| Indigenous Student Services | Supports regarding band funding, academic support or need information about Elders, cultural activities and community supports. | Website: <https://www.mohawkcollege.ca/indigenous-students/indigenous-student-services>  Email: [iess@mohawkcollege.ca](mailto:iess@mohawkcollege.ca) |
| International Student Services | Supports for international students regarding study permits, health insurance, letter requests and academics. | Website: <https://www.mohawkcollege.ca/international-students>    Email: [International.services@mohawkcollege.ca](mailto:International.services@mohawkcollege.ca) |
| Learning Support Centre | Peer-based, academic support services in an online format. Services include tutoring, writing support, math support, essay help, speaking help, grammar help, communications, presentation help, course content, and study skills. | Website: [mohawkcollege.ca/lsc](http://mohawkcollege.ca/lsc)  Email: [lsc@mohawkcollege.ca](mailto:lsc@mohawkcollege.ca) |
| **Library Research** | Help with research including APA citations, databases, ebooks, and research guides. | Website: <https://library.mohawkcollege.ca/covid-19/research-help>  Facebook: @MohawkCollegeLibrary Instagram: mohawklibrary Twitter: @mohawklibrary |
| **Library Tech Bar** | Help with eLearn, MyCanvas, Office365, Zoom, Teams, and tech guides covering software. | Website: <https://library.mohawkcollege.ca/covid-19/tech-help>  Facebook: @MohawkCollegeLibrary Instagram: mohawklibrary Twitter: @mohawklibrary |
| **Mohawk Students’ Association** | Supports for student advocacy and representation, OSAP affidavits, legal counselling, health & dental plan, HSR Bus Pass, events, and other MSA services. | Website: <https://www.mohawkstudents.ca>  Email: [msareception@mohawkcollege.ca](mailto:msareception@mohawkcollege.ca) |
| Mo’Money | Financial literacy affects us all, whether you are saving for school, sticking to a budget, or planning for a major purchase. At Mo’Money we are committed to helping students from all walks of life improve their money skills. | Website: <https://www.mohawkcollege.ca/mo-money-financial-literacy-resources>  Email: [Momoney@mohawkcollege.ca](mailto:Momoney@mohawkcollege.ca) |
| Security Services | Contact for help gaining access to the campus for items left behind, such as things in your locker. | Website: <https://www.mohawkcollege.ca/about-mohawk/security-and-emergency-management/security-services>    Email: [security@mohawkcollege.ca](mailto:security@mohawkcollege.ca)    Phone: 905-575-2003 |
| Social Inc.  Equity & Inclusion | Supports for Equity groups. Social Inc is an inclusive, welcoming and supportive environment that respects and embraces the range of diversities and identities of everyone. | Website: <https://www.mohawkcollege.ca/social-inc>  Email: [socialinc@mohawkcollege.ca](mailto:socialinc@mohawkcollege.ca)  Phone: 905 575-1212 ext. 3812  @socialincmohawk on Twitter, Facebook and Instagram  Daily zoom hangout groups including Zoom meet-ups for Racialized and 2SBLGBTQIA+ students. |
| Student Life | Virtual community building & social connection | Email: [Student.life@mohawkcollege.ca](mailto:Student.life@mohawkcollege.ca)  Facebook: @MohawkStudentLife Fennell Campus Instagram: @MohawkStudentLife Stoney Creek Instagram: @studentlifeSC IAHS Instagram: @IAHSmoco |
| Student Rights & Responsibilities Office | Promotes student rights and responsibilities and can offer help and support to students experiencing conflicts with Mohawk community members, including human rights complaints. Assists students affected by sexual violence to understand and explore their options and connect to relevant supports. | Website: <https://www.mohawkcollege.ca/student-rights-and-responsibilities>  Email: [srro@mohawkcollege.ca](mailto:srro@mohawkcollege.ca)  Phone: 905-575-1212 ext. 2181  For academic-related matters, please connect with your Professor or Program Coordinator directly. If you need support to do this, please let us know. |
| Student Success Advisors | Advice on program planning, academic status, and program pathways. | Website: <https://www.mohawkcollege.ca/ssa>  Enter your program to find your Advisor and email them directly to schedule an appointment.    Email: [success@mohawkcollege.ca](mailto:success@mohawkcollege.ca) |
| Testing Accommodations or Assistive Technology | For students requiring testing accommodations or assistive technology (Accommodation Letter). | If you require assistance or support with your testing accommodations, please email: [alternativetesting.fennell@mohawkcollege.ca](mailto:alternativetesting.fennell@mohawkcollege.ca)  If you require assistance or support with assistive technology, please email: [als@mohawkcollege.ca](mailto:als@mohawkcollege.ca). |
| Testing Centre | Effective immediately, all in-person non-essential testing is cancelled.  All assessments and testing for courses are available online. Please follow up with your instructor for more information about online assessment testing, along with information for make-up tests and/or exams. | Website: <https://www.mohawkcollege.ca/mohawk-testing-centre> |
| Technology Rentals | We have a limited number of laptops and chrome books available to loan to students. | If you need to borrow a laptop or Chromebook email [coach@mohawkcollege.ca](mailto:coach@mohawkcollege.ca). Information about what a Chromebook can do versus a laptop can be found on the Library website: <https://library.mohawkcollege.ca/tech-guides/chromebooks>.  For students registered with Accessible Learning Services who require a laptop for accommodation needs, email [als@mohawkcollege.ca](mailto:als@mohawkcollege.ca) |
| Transition Coach | If you have recently completed a Mohawk College preparatory program, you can make an appointment with the Student Access and Transition Coach to get support with academic, personal, and professional success through one-on-one coaching sessions, tailored to your goals. | Website: <https://www.mohawkcollege.ca/learning-support-centre/study-skills-student-success/student-access-and-transition-coach> |