Flex Roaming Plans

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What is Flex Roaming?

**Flex roaming features are always enabled on your subscriber profile.** They cost $0 unless voice, text, or data usage is incurred on a non-Canadian mobile network.

Usage is billed in tiers, and billed separately for voice, text, and data.

**Important:** Flex Roaming usage is billed based on calendar month.

If your travel outside of Canada overlaps more than one calendar month, consider selecting a 30-day roaming package instead.

Example: A traveller in the United States from the 10th to the 21st of the month uses their phone to make calls. They will be charged

- Flex Voice usage for that month
- The total voice usage of the trip will be $15.00

Example: A traveller in the United States March 28th to April 7th uses their phone to make calls. They will be charged

- Flex Voice usage incurred March 28-31 ($15.00), as well as
- Flex Voice usage incurred in April 1-7 ($15.00)
- The total voice usage charges for the trip will be $30.00.

Cruise Ships and In-Flight

There are no roaming packages available for use aboard cruise ships or airplanes. Pay-per-use rates will apply and will vary by location.

Questions About Flex Roaming?

If you require assistance with Flex Roaming or comparing roaming options, e-mail helpdesk@mohawkcollege.ca and include your mobile phone number in your request.
United States Flex Roaming Features

US Flex Voice
- $0 – Zero usage
- $15 – Any usage, up to 300 minutes (US and Canada calling)
- After 300 minutes: additional $0.10 per minute

US Flex Text Messaging
- $0 – Zero usage
- $5 – Any usage. Unlimited in North America.
  Note: Picture and video text (MMS) are subject to additional charges per message.

US Flex Data
- $0 – Zero usage
- $20 – Any usage up to 250 MB
- $30 – After 250 MB, up to 500 MB
- $50 – After 500 MB, up to 1 GB
- $100 – After 1 GB, up to 2 GB
- $150 – After 2 GB, up to 3 GB
- $250 – After 3 GB, up to 5 GB
- After 5 GB: additional usage $0.05 per MB
International Zone 1 Flex Roaming Features
Aland Islands, Albania, Andorra, Anguilla, Antigua & Barbuda, Aruba, Australia, Austria, Bahamas, Barbados, Belgium, Bermuda, Bonaire, Bosnia & Herzegovina, British Virgin Islands, Bulgaria, Cayman Islands, China, Croatia, Curacao, Cyprus, Czech Republic, Denmark, Dominica, Dominican Republic, Estonia, Faroe Islands, Finland, France, French Guiana, Germany, Gibraltar, Greece, Greenland, Grenada, Guadeloupe, Guernsey, Haiti, Hong Kong, Hungary, Iceland, Ireland, Isle of Man, Israel, Italy, Jamaica, Japan, Jersey, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Macau, Macedonia, Malta, Martinique, Mexico, Monaco, Montenegro, Montserrat, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, Saba, San Marino, Serbia, Singapore, Slovakia, Slovenia, South Korea, Spain, St. Bartholomew, St. Eustatius, St. Kitts and Nevis, St. Lucia, Saint Maarten, St. Martin, St. Vincent & Grenadines, St. Pierre & Miquelon*, Sweden, Switzerland, Taiwan, Trinidad & Tobago, Turkey, Turks and Caicos, United Kingdom and Vatican City.

* No data service available

Zone 1 Flex Voice
- $0 – Zero usage
- $30 – Any usage, up to 100 minutes
- Additional usage $0.50 per minute after 100 minutes

Zone 1 Flex Data
- $0 – Zero usage
- $30 – Any usage, up to 250 megabytes
- $50 – up to 500 megabytes
- $75 – up to 1 gigabyte
- Additional usage $0.25 per megabyte after 1 gigabyte

Zone 1 Flex Text
- $0 – Zero usage
- $15 – Any usage up to 200 sent text message
- Additional usage $0.15 per sent message after 200 messages
International Zone 2 Flex Roaming Features

Afghanistan, American Samoa, Argentina, Armenia, Azerbaijan, Bahrain, Bangladesh, Belarus, Belize, Bhutan, Bolivia, Brazil, Brunei, Cambodia, Chile, Colombia, Costa Rica, East Timor, Ecuador, Egypt, El Salvador, Falkland Islands, Fiji, French Polynesia, Georgia, Guam, Guatemala, Guyana, Honduras, India, Indonesia, Iraq, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Laos, Lebanon, Malaysia, Moldova, Mongolia, Myanmar, Nauru, Nepal, Nicaragua, Northern Mariana Islands, Oman, Pakistan, Palestinian Territory, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Qatar, Russia, Samoa, Saudi Arabia, South Africa, Sri Lanka, Suriname, Syria*, Tajikistan, Thailand, Turkmenistan, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Vietnam, and Yemen.

* No data service available

Zone 2 Flex Voice
- $0 – Zero usage
- $30 – Any usage to 75 minutes
- Additional usage $0.80 per minute after 75 minutes

Zone 2 Flex Data
- $0 – Zero usage
- $30 – Any usage up to 200 megabytes
- $75 – up to 500 megabytes
- Additional usage $0.50 per megabyte after 500 megabytes

Zone 2 Flex Text
- $0 – Zero usage
- $15 – Any usage up to 200 sent texts
- Additional usage $0.15 per sent message after 200 messages
International Zone 3 Flex Roaming Features

*No data service available

Zone 3 Flex Voice
- $0 – Zero usage
- $50 – Any usage to 25 minutes
- Additional usage $2.00 per minute after 25 minutes

Zone 3 Flex Data
- $0 – Zero usage
- $40 – Any usage up to 100 megabytes
- $75 – up to 250 megabytes
- Additional usage $1.00 per megabyte after 250 megabytes

Zone 3 Flex Text
- $0 – Zero usage
- $50 – Any usage up to 100 sent texts
- Additional usage $0.50 per sent message after 100 messages