USB Headsets in Skype for Business

Connect your headset to your computer
When you connect your USB headset to your computer for the first time, it will automatically install the driver software for you. You may be asked to reboot your computer to complete the process.

Set your primary calling device
When you place a call using Skype for Business, it will automatically send the call audio through your primary device.

Note: Changing your primary device does not affect the behaviour of your desk phone. It only affects calls you make or pick up using Skype for Business on your computer.

1. In the bottom-left corner of the Skype window, click the Primary Device icon, then click on Headset.
2. The icon in the bottom left of the window will change to a headset. This is how you can tell which device is set as your primary at a glance.