

## Why can't I access the quiz?

- A. The quiz is only accessible if the video is viewed in its entirety in **one sitting**. Please dedicate approximately 25 minutes to complete the training.
- B. The red status bar at the bottom of the video must reach the end. Once completed, the > button will become active.
- C. Click the > button to continue to the quiz.



**Quick tip:** If you stop the video and go back to it after a prolonged period, you will have to start the video again as it times out. You must watch the video and complete the quiz in one sitting.

